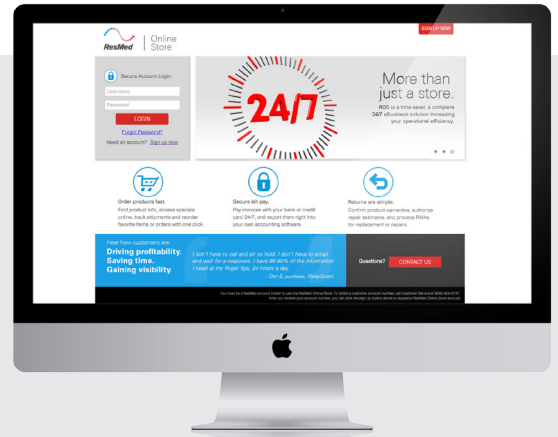




ResMed Online Store

The ResMed Online Store (ROS) is more than just a store – it's a complete e-Business solution that helps you do business faster and easier with ResMed. From our comprehensive product library to up-to-the minute pricing information, the ROS offers many tools to help you manage your ResMed transactions more efficiently than ever before.



Order history and real-time packing slips

Track shipments, print packing slips and receive automated shipment notifications.



Multiple options to place orders quickly

Save your shopping cart, use the quick entry form or import orders.



Streamlined returns and repair quotes

Manage RMAs and repairs online with instant confirmation and documentation



Address management

Add, edit or delete all the places you want to store inventory and manage your billing address.



Online billing

Go paperless! Click, pay and get on with your day.



Free e-Literature at your fingertips

Download our most popular marketing materials.



Multiple users

Give ROS access to coworkers and limit their permission levels to one of the following:

1. **Standard HME ordering:** Place orders,* check pricing, access product descriptions and images, access order history, view/print invoices and packing slips

**Not available on Standard view only*

2. **Sleep lab mask/accessory order:** Place sleep lab mask and accessory orders through the ResMed Sleep & Ventilation Program (RSVP), access product descriptions and images, access order history, view/print invoices and packing slips

3. **Product returns (RMAs):** Submit product complaints,* check warranty, view return history, track shipments, print/view repair estimates, approve repairs

**Not available on Product Returns view only*

4. **Online bill payment:** View and pay invoices via credit card or ACH, export multiple invoices in various file formats

Sign up today at OnlineStore.ResMed.com.

Questions? Contact OnlineStoreSupport@resmed.com or call (800) 424-0737 ext. 305440.

ResMed Online Store browser compatibility: Internet Explorer® 8.0 or above, Firefox® 7.0 or above, Chrome® 14.0 or above, Safari® 5.1 or above.

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