

# Finding Patient Notifications

## Quick Reference Guide



### Why?

There are multiple ways you can find patient notifications in U-Sleep™. This quick reference guide shows how you can take advantage of these different methods.

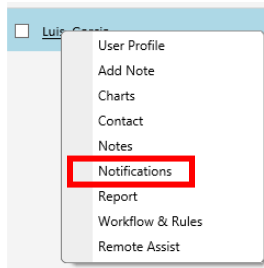
Perform these procedures to view all automated notifications that U-Sleep has sent to your patients on your behalf.

### How?

Complete the following procedure in order if you are using Action View and want to see the history of notifications for a particular patient.

When a patient falls into an Action View group, you can see a list of all the notifications U-Sleep has sent them. To view this list:

- 1 Sign in to U-Sleep.
- 2 Click an Action View group.
- 3 Click a patient's name.
- 4 Click **Notifications**.



In the window that appears you can see:

- the date the notification was triggered
- the type of notification that was sent: email, voice or SMS (text message)
- why the notification was sent: Alert (low usage) or Praise (compliance met)
- the delivery status of the notification.

Charts	Date	Type	Reason	Status
Contact Info	Jun 16, 2015	EMAIL	Alert	Sent
Notes	Jun 10, 2015	EMAIL	Alert	Sent
<b>Notifications</b>				
Reports				
Workflow History				

#### Note:

Once you have confirmed that your patient has recently received an automated notification, you can review (i.e., remove) them from the group.

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You can also view the history of the patient's notification details by completing the following alternative procedure.

- 1 Find the patient in U-Sleep:
  - a Click the **People** tab.
  - b Search for the patient that you want to manage.
  - c In the results, click the patient's name to open their profile.
- 2 Find the patient's notification details:
  - a On the patient's profile screen, go to the **Tasks** menu. (Located on the right side of the page.)
  - b Click **Workflow History**.
  - c Click **Notifications**.

### Tasks

- ▶ View Outcomes
- ▶ View Locations
- ▶ Add User to Location
- ▶ Add Note
- ▶ View Notes
- ▶ View Reports
- ▶ Deactivate User
- ▶ Delete User
- ▶ Lock User
- ▶ Remote Assist
- ▶ Edit Settings
- ▶ **Workflow History**

Charts				
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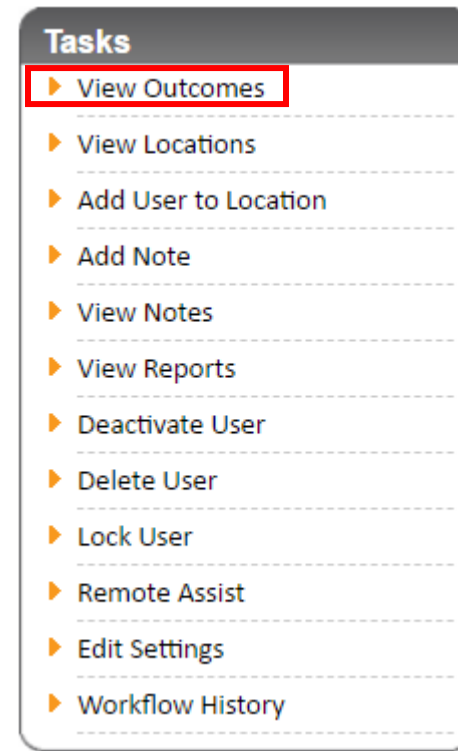
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Complete the following procedure if you want to view specific notification details for a particular day (including the wording of a notification).

- 1 Find the patient in U-Sleep:
  - a Click the **People** tab.
  - b Search for the patient that you want to manage.
  - c In the results, click the patient's name to open their profile.
- 2 Find the patient's notification details:
  - a On the patient's profile screen, go to the **Tasks** menu. (Located on the right side of the page.)
  - b Click **View Outcomes**.









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### 3 Navigate the Calendar View:

- a Click on a day that has an **Out of Compliance** icon (  ) or an **In Compliance** icon (  ).

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
24	25	26	27	28 Therapy Hrs: 0.33 AHI: 3.54 Leak 95th %: 79.13	29 Therapy Hrs: 1.41 AHI: 2.48 Leak 95th %: 61.71	30 Therapy Hrs: 0.58 AHI: 3.84 Leak 95th %: 53.44 
1 Therapy Hrs: 0.44 AHI: 1.92 Leak 95th %: 64.90 	2 Therapy Hrs: 0.94 AHI: 2.94 Leak 95th %: 34.83 	3 Therapy Hrs: 1.06 AHI: 4.85 Leak 95th %: 34.61 	4 Therapy Hrs: 0.83 AHI: 4.11 Leak 95th %: 29.13 	5 Therapy Hrs: 1.90 AHI: 4.06 Leak 95th %: 50.62	6 Therapy Hrs: 1.17 AHI: 4.06 Leak 95th %: 48.92 	7 Therapy Hrs: 0.61 AHI: 0.83 Leak 95th %: 27.61

- b To see notification details (wording, date sent, status, etc.), go to the **Notifications** tab and click the **Notification Details** icon (  ).

Notifications						Compliance Detail	Device Metrics	Notes
Date	Type	Reason	Status	Sent To	Caused By	  		
May 03, 2016	EMAIL	Alert	Sent	<a href="#">Bob Day</a>	1			

#### Note:

When you are in Calendar View, clicking the **Home** tab on the top U-Sleep navigation bar will not take you to Action View. To access the Action View dashboard again, go to the **Tasks** menu and click **Action View**.

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