Download Patient Data via Data Card
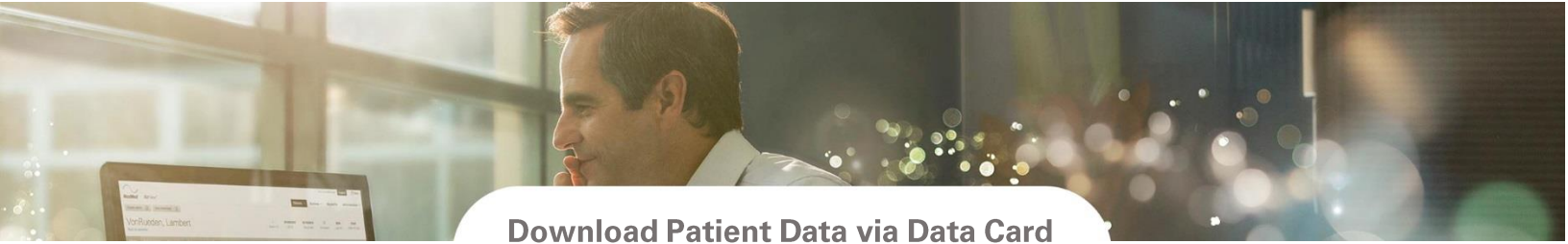
Description:

AirView can store patient usage data in a patient file downloaded from a compatible data card.

Note: *Ensure that you have the correct version of Java installed in your computer to enable card download.*

To download patient data from a data card:

1. From the toolbar, click **Card download**.

2. Insert a compatible data card in the card reader and click **Continue**.
   AirView detects the data card and automatically looks for a patient with a device prescription that matches the device serial number found on the data card.

3. Select **Include detailed data** if required.
   Note: *Detailed data is not available in all supported devices.*

4. If the correct patient file is displayed, click **Yes, start download**.
   Ensure the correct patient has been selected, as this action cannot be undone. The data download starts automatically and a confirmation message is displayed.

5. If the wrong patient file is displayed, click **No, incorrect patient**.
   You can then either search for an active patient or create a new patient file. If the device is already assigned to another patient outside of your organization, you will not be able to reassign the device. If you assign a new device to an active patient, you may be prompted to change the patient's prescription.