

Deleting or Changing a Device

Quick Reference Guide



Why?

Delete a device if:

- The patient no longer uses the CPAP device and modem.
- You want to assign the CPAP device and modem to another patient.
- The patient has completed their sleep therapy program and you do not want to continue monitoring the patient but would like access to their historical U-Sleep™ data.

Delete a device and then add a new one if:

- You are working with a patient who is to receive a new device (i.e. an upgrade or replacement for their device).
- The patient was on a rental device but is now assigned a device they purchased.
- The patient was assigned the wrong device.

How?

Complete the following procedure:

Delete the current device from U-Sleep and AirView™

Note: You must first delete the device from within U-Sleep. If you delete the device from within AirView first, it will not automatically be removed from U-Sleep.

- 1 Sign in to U-Sleep.
- 2 Click the **People** tab.
- 3 Enter the device serial number into the **ResMed FlowGen Serial Number** field, and click **Find**.
- 4 In the search results, click the patient's name.
- 5 Click the **Monitoring** tab.
- 6 Click **Edit** at the top of the tab to turn on edit mode.
- 7 In the **CPAP Monitoring** section, click **Edit** to access the patient's current monitoring details.
- 8 Click **Delete**.

The screenshot shows a user interface for editing device information. At the top, there is a toolbar with buttons for 'Edit', 'Save', 'Delete', 'Close', and 'Help'. The 'Delete' button is circled in red. Below the toolbar, there are three dropdown menus: 'Device Manufacturer' set to 'ResMed', 'Transmission' set to 'AirView', and 'Model' set to 'AirSense 10 AutoSet'.

- 9 Click **OK**. (Your device is now removed from both U-Sleep and AirView unless you receive an error message.)

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Note: If you see the following error message “Failed to remove device from AirView. Please sign in to AirView and remove the device manually.”, then follow the troubleshooting steps below.

(Troubleshooting) Delete the current device from AirView

- 1 Sign in to AirView.
- 2 On the **All therapy** or **Wireless** page, search for the patient record.
- 3 On the patient’s profile page, open the **Prescription** tab.
- 4 In the device section, click **Remove link**.
- 5 Click **Remove** again to confirm that you want to remove the device.

(If applicable) Add the new device in U-Sleep

- 1 In U-Sleep, click **Add** within the patient’s **Monitoring** tab to add the new device.
- 2 Leave the **CPAP Monitoring** box checked and then click **Next**.
- 3 In the **CPAP Monitoring** section:
 - Enter the required device information.
 - Select a physician if applicable.
 - Enter the **Modem Serial Number** if applicable.
 - Enter the **Device Number** if using an Air10™ device.
 - Leave the **Data required by** time as is.
- 4 Click **Finish**.

* Patient identity and data are fictional.

Once you save the new device information in U-Sleep, the device information will be updated in AirView.

Tip: For a history of device changes, go to the **Monitoring** tab and click **History**.

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